

SMOKY RIDGE CABIN RENTALS

RULES AND REGULATIONS & CONFIRMATION

THIS MUST BE SIGNED & RETURNED IMMEDIATELY, PLEASE MAIL OR FAX TO: 865-429-2761, SMOKY RIDGE CABIN RENTALS, P. O. BOX 242, PIGEON FORGE, TN 37868

SMOKY RIDGE CABIN RENTALS, A RENTAL MANAGEMENT COMPANY, HAS ADOPTED THE FOLLOWING RULES AND REGULATIONS FOR THE USE OF THE CABINS IN ORDER TO ENABLE THE GUESTS TO HAVE THE BEST ENJOYMENT FROM THE USE, ALSO SECURING THE INVESTMENT OF THE OWNER'S PROPERTY.

OFFICE:

OUR OFFICE HOURS ARE 9 AM- 7 PM DAILY, OFFICE NUMBER 865-453-8808 OR 1-877-43CABIN(2-2246).

WE ACCEPT ALL MAJOR CREDIT CARDS,
PERSONAL CHECKS FOR RESERVATION DEPOSIT ONLY OR PAYMENT, PAID IN FULL THIRTY DAYS BEFORE ARRIVAL.

(RESERVATIONS MUST BE PAID IN FULL BEFORE KEYS ARE GIVEN OUT).

CHECK IN IS AT 3:00PM OR AFTER, CHECK OUT IS AT 10:00AM, (NO LATE CHECK OUT, A FULL DAY CHARGE WILL APPLY).

HOUSEKEEPING: & CHECK-OUT:

(SERVICE CHARGES WILL APPLY, UP TO \$100.00 FOR EACH ITEM LISTED BELOW)

- *DISPOSE OF ALL TRASH IN OUTSIDE GARBAGE RECEPTACLES
- *TURN OFF ALL LIGHTS, FANS
- *SET THERMOSTAT TO 65 IN WINTER, 75 IN SUMMER
- *DO NOT STRIP LINENS OFF BEDS
- *PUT ALL TOWELS & WASH CLOTHS IN TUB
- *DO NOT WASH ANY LINENS OR TOWELS
- *DO WASH DIRTY DISHES & PUT IN CABINETS
- *DO NOT MOVE OR REMOVE ANY FURNISHING, ACCESSORIES OR LINENS FROM CABIN FOR ANY REASON
- *DO NOT JUMP ON BEDS, SOFA OR CHAIRS
- *HOUSEKEEPING WILL NOT BE PROVIDED DURING YOUR STAY
- *DO NOT PLACE ANYTHING IN THE GAS-FIREPLACE (FIREPLACES WILL BE CLOSED APRIL 1ST- SEPTEMBER 30TH)

- *DO NOT PLACE FOREIGN OBJECT IN TOILETS (TOILET PAPER ONLY)
- *LEAVE A KEY IN LOCK BOX AT ALL TIMES
- *DO NOT PLACE CHARCOAL IN GAS GRILLS
- *PLEASE CHECK FOR YOUR PERSONAL ITEMS BEFORE CHECK OUT, SMOKY RIDGE CABIN RENTALS WILL NOT BE RESPONSIBLE FOR ANY ITEMS LEFT IN CABINS
- *FIREWORKS ARE NOT ALLOWED AT ANY TIME
- *DO NOT DISTURB THE PEACEFUL QUIET OF OTHER GUEST OR HOME OWNERS; IF YOU DISTURB OTHERS, YOU WILL BE EVICTED WITH NO REFUND
- *NO PETS ALLOWED
- *EACH CABIN HAS A MAXIMUM OCCUPANCY LIMIT, WHICH WILL BE ENFORCED, IF MISREPRESENTED, YOU WILL BE REQUIRED TO VACATE, NO REFUND
- *NO HOUSE PARTIES
- *PHONES ALLOW INCOMING & OUTGOING LOCALS CALLS, NO LONG DISTANCE CALLS ARE AVAILABLE (PLEASE USE YOUR CALLING CARD ONLY)
- *HOT TUBS OR JACUZZIS SHOULD BE ENTERED AT YOUR OWN RISK, WE ARE NOT RESPONSIBLE FOR JEWELRY OR CLOTHING DAMAGE

RESERVATIONS: & CANCELLATION:

*THERE IS A NON-REFUNDABLE \$45.00 RESERVATION FEE DUE THE DAY THE RESERVATION IS MADE

*WE REQUIRE 50% DEPOSIT FOR RESERVATION, TO BE PAID BY CHECK OR CREDIT CARD, BALANCE TO BE PAID 30 DAYS PRIOR TO ARRIVAL

*TO RECEIVE REFUND OF ADVANCE DEPOSIT, CANCELLATION MUST BE 30 DAYS PRIOR TO ARRIVAL IN WRITING. NO REFUNDS ON CANCELLATIONS LESS THAN THE 30 DAY CANCELLATION NOTICE, HOLIDAYS REQUIRE 45 DAYS CANCELLATION NOTICE

*A \$120.00 CANCELLATION FEE IS DEDUCTED FROM DEPOSIT PREPAYMENT, SORRY NO EXCEPTIONS

*NO SHOWS WILL FORFEIT ANY MONIES DEPOSITED

*TO CHANGE ANY RESERVATIONS, YOU MUST GIVE A 30 DAY NOTICE PRIOR TO ARRIVAL, ANY CHANGES IN DATES MUST STAY WITHIN 6 MONTHS OF ARRIVAL DATE, NO REFUND IF RESERVATIONS ARE CANCELLED OR CHANGED AGAIN

*NO CREDIT WILL BE ISSUES FOR UNUSED PORTIONS OF STAY IN CASE OF LATE ARRIVAL OR EARLY DEPARTURE, IF YOU CHECK OUT EARLY NO REFUND

***WE RESERVE THE RIGHT TO CHANGE CABINS INTO LIKE ACCOMMODATIONS UP TO & INCLUDING THE DAY OF ARRIVAL (DUE TO UNFORSEEN CIRCUMSTANCES)**

***ROAD CONDITIONS (WINTER WITH SNOW OR ICE) MAY REQUIRE FOUR WHEEL DRIVE, NO REFUNDS WILL BE GIVEN DUE TO INABILITY TO REACH YOUR CABIN FOR ROAD CONDITIONS OR DRIVEWAY GRADE**

***NO REFUNDS FOR MALFUNCTIONS OF APPLIANCES: TV, VCR, DVD, AIR CONDITIONER, HEATER, JACUZZI, HOT TUB, ETC.**

***NO REFUNDS FOR DUE TO ACTS OF GOD (WEATHER): ELECTRICAL POWER, WATER, CABLE OUTAGES**

***NO REFUNDS LOCATION OF CABIN, INSECTS, TYPE OF ROADS TO CABINS OR DRIVEWAYS**

***NO REFUNDS ONCE YOU CHECK IN &/OR TAKE POSSESSION OF THE KEY CODE PACKET, NO EXCEPTIONS**

***LIABILITY-** SMOKY RIDGE CABIN RENTAL IS A RENTAL IS RENTAL MANAGEMENT COMPANY, WHO ACTS ONLY AS AN AGENT FOR THE OWNERS. WE WILL NOT UNDER ANY CIRCUMSTANCES WILL MANAGEMENT BE RESPONSIBLE FOR ANY LOSS, EXPENSE, DAMAGE, CLAIM INJURY, DIRECT OR INDIRECT, CONSEQUENTIAL OR OTHERWISE CAUSED OR INCURRED, AS A RESULT OF ANY DELAYS, SUBSTITUTIONS, RESCHEDULING, OR CHANGES IN THE PROVISIONS OF ACCOMMODATIONS BY SMOKY RIDGE CABIN RENTAL, OR BY REASON OF ACTS OF GOD, OR BY EMPLOYEES, SUBCONTRACTORS. THIRD PARTIES. OR AS SUBSTITUTE. SMOKY RIDGE CABIN RENTALS RESERVES THE RIGHT TO REFUSE OR DISCONTINUE SERVICES TO ANY PERSON AND/OR RESCIND ANY CONTRACT FOR ACCOMMODATIONS OR GUEST SERVICES. ALL PROPERTIES ARE PRIVATELY OWNED, MANAGEMENT WILL NOT BE RESPONSIBLE FOR ACCIDENTS OR INJURY TO GUESTS OR FOR LOSS OF MONEY, JEWELRY OR VALUABLES OF ANY KIND. IF SMOKY RIDGE CABIN RENTALS MUST SEEK REMEDY IN COURT FOR ANY REASON, ALL ATTORNEY'S FEES AND COURT COSTS WILL BE PAID BY THE CUSTOMER.

I HAVE READ AND UNDERSTAND THE RULES AND REGULATIONS, I CERTIFY THAT I AM AT LEAST 21 YEARS OF AGE AND THAT I WILL BE HELD RESPONSIBLE FOR THE CARE OF THE PROPERTY BEING RENTED UNDER MY NAME. I ACCEPT FULL RESPONSIBILITY FOR THE DAMAGE OR EXTRA CLEANING CHARGE ASSESSED DURING OR THOSE DISCOVERED AFTER DEPARTURE FROM THE RENTAL. I AUTHORIZE THESE CHARGES TO BE DEBITED FROM MY CREDIT CARD.

NAME _____
ADDRESS _____
PHONE _____

CREDIT CARD # _____ **CREDIT CARD TYPE** _____
(VISA,MC,AX, OR DISC)

CREDIT CARD EXPIRATION DATE _____
NAME AS IT APPEARS ON CREDIT CARD _____
LAST THREE DIGITS ON BACK OF CREDIT CARD _____

SIGNATURE _____

CABIN _____

DATE _____

ARRIVAL DATE _____

DEPARTURE DATE _____

RESERVATION # _____

CAR INFORMATION:

CAR MAKE _____

MODEL _____

TAG# _____

COLOR _____

STATE _____